Terms & Conditions – Bottleat Curated Gourmet

1. General

- Bottleat is a home-based gourmet brand operating from Kolkata, India.
- All products are prepared in small batches using fresh and imported ingredients.
- By placing an order, you agree to the terms outlined below.

2. Delivery

- We currently deliver **within India only**.
- Orders are accepted via our website on WhatsApp.
- Delivery timelines may vary depending on location and courier availability.
- Free delivery is offered unless otherwise specified.

3. Preservation & Storage

- All products are made fresh and bottled at home.
- **Refrigerate immediately upon arrival.**
- Please check the **best-before date printed on the bottle**.
- Products should be consumed within the recommended period for optimal taste and safety.

4. No Return / No Exchange Policy

- Due to the perishable nature of our products, **we do not accept returns or exchanges**.
- Once delivered, products cannot be refunded unless damaged in transit.
- In case of damage, please contact us within 24 hours with proof (photo/video).

5. Pricing & Payment

- Prices are listed in INR and are subject to change without prior notice.
- Payment must be completed at the time of order confirmation.
- Bottleat reserves the right to refuse or cancel orders in case of incorrect pricing or stock unavailability.

6. Liability

- Bottleat is not responsible for improper storage or handling of products after delivery.
- Consumption beyond the best-before date is at the customer's own risk.
- Allergens: Products may contain eggs, nuts, dairy, or other allergens. Customers are advised to check ingredient details before purchase.

7. Communication

- For queries, customers may contact us at:
    - **Email:** contact@bottleat.com
    - **WhatsApp Orders:** 9903971640

8. Amendments

- Bottleat reserves the right to update or modify these Terms & Conditions at any time.
- Changes will be effective immediately upon posting on the website.